

FIRST STEPS in the IT

Student portal:

https://www.primuss.de/portal-thd

1. Check-in

- For the duration of your studies you will receive the following from the university:
 - a user account and
 - an e-mail account
- For the check-in you will receive a message with an individual link to your private e-mail address
- In the first step, you will be asked to enter your matriculation number for verfication purposes.
- Please note: Your matriculation number can be found on your admission registration certificate and is *not* the same as the applicant number.
- Check your data. If the information is correct, confirm it. If this is not the case, please contact the IT support.

2. Password and user account

- Please choose your password. It has to include:
 - 10 to a max. of 32 characters
 - upper/lower case letters, numbers and special characters, but *no* spaces.
- Your accounts will be displayed and are ready to be used.
- Example:
- Luca Muster (Matr. no. 00123456), born 05.12.2000 => Matr. no. 00123456 => 1m05456

3. Multi-factor authentication (MFA)

• To protect our infrastructure and your data, a multi-factor authentication requirement applies to most services and the VPN. For more information on how to set this up, see: https://th-deg.de/en/mythdeg/it-services/multi-factor-authentication

4. E-mail account

- E-mail address: name.surname@stud.th-deg.de
- Please note: If your name already exists, the e-mail address will be extended with consecutive numbers: name.surname2@stud.th-deg.de
- E-mail password: • https://th-deg.de/en/mythdeg/it-services/device-specific-password
- Visit https://idm.th-deg.de (access only on campus or via VPN) if you're unclear what your e-mail address looks like.

5. Important drive letters

- I: your personal home drive (5 GB)
- V: central drive (hub)

6. Student e-mail distribution lists

• Sending e-mails to student distribution lists is only possible via the MoM web application: *https://mom.th-deg.de*

7. Public distribution lists

• To receive further information via e-mail (News, events, etc.), you can subscribe to the according public distribution lists at https://idm.th-deg.de in the menu item "Public distribution lists"

8. Important internet addresses

- DIT Website: https://th-deg.de/en
- Access to the E-mail system: https://webmail.th-deg.de
- MYTHD: https://th-deg.de/en/mythdeg
- E-Learning: https://ilearn.th-deg.de
- Cloud storage: https://nextcloud.th-deg.de

9. Printing & Copying

- In order to be able to print or copy you first have to register the student card at a printer with a card reader. Then you can charge your credit at the terminal next to the copyshop (Room CO12). Further information can be found at: https://th-deg.de/en/mythdeg/it-services/printing
- Connect a printer: Windows Explorer -> enter in address bar -> \\druck (return) -> add selected printer by double clicking.
- Please refer directly to the staff in the copyshop if any problems (missing paper, paper jam, damages, and so on) occur: Building C, Room CO12, Tel. +49 991 3615-362

13. Software offers

IT support

Anytime via E-Mail: it-support@th-deg.de **Personally** according to notice board or Facebook

European Campus Rottal-Inn (ECRI) Student IT support at ECRI takes place Mon/Tue/Thu/Fri from 1 - 2 pm in the copy room EC 0.17. Please consider e-mail and facebook announcements.

E-mail: ec-it-support@th-deg.de

DEGGENDORF INSTITUTE OF TECHNOLOGY

10. Introductory sessions

• Many faculties organise an IT introductory session at the beginning of the 1st semester. You will receive more information from your faculty.

11. Certificate of Enrolment

• Select the Primuss portal in your browser: https://www.primuss.de/portal-thd (Login with your user ID; see point 1) Click on "Mein Studium" (my studies). • Click on "Aufrufen von Bescheinigungen" (Study certifications) • Select the required form of enrolment certificate • A PDF file will be created which can be printed or saved and sent by email

12. Access to Network

 WLAN "eduroam": https://th-deg.de/en/mythdeg/it-services/ eduroam-education-roaming • WLAN "@BayernWlan" • VPN access: https://th-deg.de/en/mythdeg/it-services/eduvpn

• Microsoft Azure Dev Tools for Teaching (incl. Windows 11) Microsoft Office 365 • campusAuction (auction system) • Pinboard (small ads) Survey systems (LimeSurvey, THDoodle)

Our IT service desk will be happy to help you with any problems relating to the IT facilities.