

# **FAQs**

### How do I register for the online admission test?

If you decide to take the online test, you must register with ProctorU in advance.

ProctorU is a live online proctoring service that allows you to take your exam from the comfort of your home. ProctorU provides a platform with multi-factor identity verification and end-to-end video recording with AI-based behaviour flagging. Test-takers are guided through the entire process by a live proctor who can also assist with technical issues. ProctorU is available 24/7, however, you will need to schedule your proctoring session **at least 72 hours in advance** to avoid any additional ondemand scheduling fees.

#### How can I create a ProctorU account?

Creating a ProctorU account is simple. To register, please click <a href="here.">here.</a>

#### Which technical requirements does ProctorU have?

- a high-speed internet connection,
- a webcam (internal or external),
- a Windows or Apple operating system
- a government-issued photo ID
- the Guardian Browser

Please make sure you download the Guardian Browser prior to your testing session at: https://guardian.meazurelearning.com/

You must test your equipment **prior** to your proctoring session under: <a href="https://test-it-out.proctoru.com/">https://test-it-out.proctoru.com/</a>.

Additionally, please visit and review the test-taker resource centre <u>here.</u> You should expect the startup process with the proctor to take about 10-15 minutes. However, this time will not affect your exam time. Please feel free to direct any questions to the student support team via the live chat within your account.

## Exam Day: ProctorU

At the scheduled day and time of your test, you must login to ProctorU. You will be guided through the next necessary steps and the proctor will unlock the actual admission test. It is crucial that you have your **username** and **password** (provided within the invitation email you will receive during the application period) ready at hand.

This username and password are only valid for one attempt at the exam of the study course you applied to. Please watch this <u>video</u> to familiarize yourself with the process before your exam.

## Exam Day: DIT test platform

Once you are logged onto the DIT test platform together with your proctor, you will note that the actual admission test is password-protected and can only be unlocked by a proctor at the corresponding test time you booked with ProctorU in advance. Should you attempt to unlock the test at any time, this will be logged by our system and can impair your application and/or your possible enrolment.

Once you start the test at the time slot you booked with ProctorU, you are given a total of 90 minutes for completion. The proctor is unable to pause the clock for any reason. Therefore, make sure that your connection remains stable for the entire duration of the online admission test. Rescheduling the test due to technical issues cannot be granted under any circumstances.